INCITEC PIVOT LIMITED (ABN 42 004 080 264) AND ITS WHOLLY OWNED SUBSIDIARIES (IPL)
TERMS AND CONDITIONS OF BUSINESS IN AUSTRALIA
(excluding Dyno Nobel Asia Pacific Pty Ltd.)

Statutory provisions
1. These Terms and Conditions are subject to the provisions of the Competition and Consumer Act 2010 (Cth), including the Australian Consumer Law, any amendment or re-enactment of that Act for the time being in force and any other relevant and applicable provision of State and/or Commonwealth legislation.

Terms and conditions
2. IPL may vary these Terms and Conditions and will make available the replacement Terms and Conditions at www.fertsheed.com.au or www.incitecpivot.com.au. If this occurs, by placing an Order or accepting a Quote Confirmation, the Customer will be deemed to accept the replacement Terms and Conditions.
3. These Terms and Conditions are to the exclusion of any terms and conditions submitted at any time by the Customer, whether printed on or sent with any order form or otherwise.
4. These Terms and Conditions together with any notice given to the Customer by IPL and any written agreement entered into between the Customer and IPL, in each case, pursuant to these Terms and Conditions, constitutes the entire agreement between the parties in connection with the supply of Products. If there is an inconsistency between these Terms and Conditions and any written agreement duly signed by IPL and the Customer, the written agreement shall prevail to the extent of the inconsistency.
5. These Terms and Conditions replace all prior Terms and Conditions relating to the supply of Products issued by IPL.

Price
6. The purchase price for Products will be the Price. Unless otherwise provided in writing, the Price for Products does not include freight charges, which are the responsibility of the Customer.
7. The Customer must pay the Price for Products and Services as set out in the invoices issued by IPL to the Customer.

Purchase Contracts
8. The Customer may request a quotation from IPL.
9. IPL may in its absolute discretion issue a Quote Confirmation to the Customer. Such Quote Confirmation may be on the same terms, or on different terms, to the quotation requested by the Customer.
10. A Quote Confirmation constitutes an offer on the part of IPL to make the Contract Volume available to the Customer at the Price during the Contract Period.
11. A Quote Confirmation may be accepted by the Customer within the period for acceptance set out in that Quote Confirmation.
12. If a Quote Confirmation is not accepted by the Customer within the period for acceptance set out in that Quote Confirmation, the Quote Confirmation shall lapse and will not be capable of acceptance by the Customer.
13. If a Customer accepts a Quote Confirmation:
   a. a Purchase Contract is formed between the Customer and IPL;
   b. the Customer must take delivery from IPL of a minimum of 90% of the Contract Volume at the Price during the Contract Period; and
   c. IPL must make available to the Customer a minimum of 90% of the Contract Volume at the Price during the Contract Period.

Purchase Orders
14. Product the subject of a Purchase Contract shall be made available by IPL to the Customer following receipt of a Purchase Order provided by the Customer.
15. Any Purchase Order provided by the Customer pursuant to a Purchase Contract is deemed to incorporate these Terms and Conditions.
16. IPL will make all reasonable efforts to have the Products despatched, or made available, to the Customer on or about the date agreed between the parties for that Purchase Order, but any such date is an estimate only and is not binding on IPL.

Breach of Purchase Contracts
17. If the Customer breaches its obligations to take delivery of Product in accordance with clause 13(b), the Customer must pay the Non Compliance Fee to IPL. IPL will issue an invoice to the Customer for the Non Compliance Fee and the Non Compliance Fee must be paid in accordance with that invoice and these Terms and Conditions.
18. If IPL breaches its obligations to make Product available in accordance with clause 13(c), the amount
of the Supply Shortfall Fee shall be credited to the Customer’s account with IPL and shall be set off against any amounts the Customer owes to IPL.

19. Except as expressly set out in a Purchase Contract, these Terms and Conditions will apply to the Purchase Contract and the supply of any Products the subject of a Purchase Contract.

20. Other than where the Customer has wilfully breached its obligations to take delivery of Product in accordance with clause 13(b), or where the Purchase Contract relates to blends of Products, IPL’s only right or remedy in respect of the Customer’s breach or threatened breach of its obligations to take delivery of Product in accordance with clause 13(b) is payment of the Non Compliance Fee.

21. Other than where IPL has wilfully breached its obligations to make Product available in accordance with clause 13(c), the Customer’s only right or remedy in respect of a breach or threatened breach by IPL of its obligations to make Product available in accordance with clause 13(c), is payment of the Supply Shortfall Fee.

Standard Orders

22. Any Standard Order placed by the Customer for Products is deemed to incorporate these Terms and Conditions.

23. Any Standard Order constitutes an offer on the part of the Customer which may be accepted by IPL. The receipt of a Standard Order by IPL does not constitute acceptance of such Standard Order by IPL. IPL may in its absolute discretion decline to accept any Standard Order. IPL is under no obligation to notify the Customer if it declines to accept any Standard Order and will incur no liability to the Customer for:

   a. declining to accept any Standard Order; or
   b. failing to notify the Customer that it declines any Standard Order.

24. IPL will make all reasonable efforts to have the Products despatched, or made available, to the Customer on or about the date agreed between the parties in relation to that Standard Order, but any such date is an estimate only and is not binding on IPL.

25. IPL will not be liable for any failure to despatch or make available, or delay in despatch or availability, of the Products ordered under a Standard Order for any reason.

Blends of Products

26. Despite anything else in these Terms and Conditions, due to the specific nature of any blend instructions, any Order or Purchase Contract for blends of Products will be deemed to be accepted by IPL once the blending process has commenced and:

   a. a Customer is obliged to accept delivery for blends of Products;
   b. if the Customer fails to take delivery of blends of Products, the Customer will:
      i. be invoiced the Price for the blends of Products; and
      ii. not be invoiced a Non Compliance Fee.

Payment and default

27. Subject to any express written agreement between IPL and the Customer providing otherwise, all amounts are due and payable not later than:

   a. the last business day of the month following the month during which the Products are despatched; or
   b. in respect of a Non Compliance Fee, the date set out in the relevant invoice (Due Date).

28. The Customer waives any right to combine any account that the Customer holds with IPL, or to set off any amount that is, or may become, owing by the Customer to IPL, against any amount owing by IPL to the Customer. This clause overrides any other document or agreement to the contrary.

29. In the event of default of payment by the Due Date or if the Customer defaults in the performance of any other obligation owed to IPL under these Terms and Conditions, IPL will be entitled to:

   a. interest on all amounts overdue, from the end of the month during which the purchase is made until the date of payment in full, at the rate of 16.75% per annum (or such other rate as IPL may publish from time to time in lieu of that rate), calculated daily;
   b. compensation for the cost to IPL of recovering the overdue amount;
   c. payment for all purchases made by the Customer from IPL, the payment of which would otherwise not have been then due and payable;
   d. terminate or suspend despatch of any Order between IPL and the Customer;
   e. suspend or cancel the Customer’s commercial credit account with IPL;
   f. amend the terms for any supply of Products to the Customer; and/or
   g. treat the Customer’s default as a repudiation of any existing contract for the purchase of Products and recover any unpaid sum from the Customer by way of liquidated damages.

30. In the event the Customer becomes insolvent as defined in Regulation 7.5.02 of the Corporations Regulations 2001 (Cth), or IPL considers in its absolute discretion that the credit of the Customer has become impaired, to the extent permitted by law, IPL will be entitled to:
a. payment for all purchases made by the Customer from IPL, the payment of which would otherwise not have been then due and payable;  
b. terminate or suspend despatch of any Order between IPL and the Customer;  
c. suspend or cancel the Customer's commercial credit account with IPL;  
d. amend the terms for any supply of Products to the Customer; and/or  
e. treat these matters as a repudiation of any existing contract for the purchase of Products and recover any unpaid sum from the Customer by way of liquidated damages.

31. For the avoidance of doubt, IPL will not be:
   a. obliged to make Product available in accordance with clause 13(c); or  
b. liable to pay the Supply Shortfall Fee for failure to make Product available in accordance with clause 13(c), to any Customer that is in default of payment to IPL by the Due Date.

32. IPL may at any time at its sole discretion and without being under any duty or obligation to provide reasons, alter or terminate the Customer's credit limit or payment terms without notice.

Alternative payment options

33. IPL may, in its absolute discretion, offer the Customer:
   a. subject to IPL’s normal credit procedures, credit to a limit established on an individual account basis to facilitate payment for purchases under these Terms and Conditions; or  
b. other payment options from time to time.

Despatch of Products

34. IPL will nominate the despatch location of Products the subject of Orders.

Risk and Property

35. The risk of loss of, or damage to, the Products will pass to the Customer on despatch of the Products from the nominated despatch point, and the Customer must insure the Products from the point risk passes until sold by the Customer.

36. IPL retains title to Products and title to, and ownership of, Products does not pass to the Customer until the Customer pays in full the purchase price and all other amounts that are payable, owing but not payable, or that otherwise remain unpaid, by the Customer to IPL on any account at any time. This is so even if the Customer has taken possession of the Products, or has enhanced or changed the Products or performed work on the Products. The Products, Proceeds thereof and any product or mass that the Products may be or become part of are referred to in these Terms and Conditions as Collateral.

37. Until the Customer pays in full the purchase price and all other amounts that are payable, owing but not payable, or that otherwise remain unpaid, by the Customer to IPL on any account at any time, the Customer must store the Products properly and separately and mark the Products to identify them as being subject to IPL's security interest.

38. The Customer may only dispose of Collateral in the ordinary course of business and for cash proceeds at least equal to the market value of the Collateral and will not allow any other security interest to exist over those proceeds if that security interest could rank ahead of IPL's security interest. If such a security interest does arise despite the previous sentence, the Customer must immediately pay those proceeds to IPL in reduction of the amount owing. IPL can apply amounts it receives from the Customer towards amounts owing to it in such order as IPL chooses.

39. If the Customer defaults in the performance of any obligation owed to IPL under these Terms and Conditions, IPL considers that the credit of the Customer has become impaired or IPL terminates the credit of the Customer, or the Customer becomes insolvent as defined in Regulation 7.5.02 of the Corporations Regulations 2001 (Cth), IPL may repossess the Collateral and otherwise enforce its security interest in the Collateral.

40. If Products are damaged or destroyed before property passes to the Customer, IPL may (in addition to any other right or remedy under these Terms and Conditions) receive all insurance proceeds payable for the damaged or destroyed Products, whether or not the Price in respect of the Products has become payable under these Terms and Conditions. These Terms and Conditions are sufficient evidence of IPL's right (as against the Customer) to receive payment of the insurance proceeds without the need for further inquiry by any person dealing with IPL.

41. If payment is not made by the Customer on the Due Date, the Customer must deliver the Products to IPL on demand. If the Customer does not comply with such a demand, IPL, its employees or agents may:
   a. enter the Customer's premises at any time to do all things necessary in order to take possession of the Products, and the Customer must procure the consent of all other persons having any interest in the premises where the Products are situated to entry of those premises by IPL, its employees or agents; and  
b. credit the Customer's account with the lower of the Price for the Products or the net realisable value of the Products, or re-sell the Products and apply the proceeds of sale in reduction of the outstanding balance due to IPL under these Terms and Conditions.

42. The Customer must pay IPL any expense of repossession, transportation, storage or re-sale incurred by IPL. If IPL re-sells the Products, it must account to the Customer for any balance remaining.
Property rights, interests and intellectual property of IPL

43. The Customer acknowledges that all property rights in the Products (prior to IPL receiving payment for such Products) and in all intellectual property associated with those Products are, and will be, owned solely by IPL. The Customer must use its best endeavours to safeguard the property rights of IPL (including the Intellectual Property Rights (defined below)).

44. The Customer must:
   a. immediately notify IPL of any improper use of IPL's patents, trade secrets, trade marks, logos, copyright, designs or other intellectual property rights (Intellectual Property Rights) which come to its notice;
   b. at the request of IPL, assist IPL in taking all steps to defend the property rights and the Intellectual Property Rights of IPL;
   c. not make any use of the property rights and Intellectual Property Rights other than as permitted by these Terms and Conditions or in such manner and style and in such circumstances as approved by IPL;
   d. not adapt, use or register any trade mark, trade name, trading style or corporate name which could infringe or impair or which is intended to impair the Intellectual Property Rights or any registrations thereof; and
   e. at the written request of IPL, cease using the Intellectual Property Rights and, as soon as reasonably practicable after such request, remove all signage and branding associated with the Intellectual Property Rights from its premises and equipment.

PPSA

45. The Customer acknowledges that IPL has one or more security interests in the Collateral.

46. The Customer acknowledges that IPL has not agreed to subordinate any PPS Security Interest in favour of any other person, except to the extent (if any) expressly provided by these Terms and Conditions.

47. If IPL exercises a power, right, discretion or remedy in connection with the Collateral, that exercise is taken not to be an exercise of a power, right, discretion or remedy under the PPSA unless IPL states otherwise at the time of exercise. However, this clause does not apply to a power, right, discretion or remedy which can only be exercised under the PPSA.

48. Where IPL has a PPS Security Interest in the Collateral, to the extent the law permits:
   a. for the purposes of sections 115(1) and 115(7) of the PPSA:
      i. IPL need not comply with sections 95, 118, 121(4), 125, 130, 132(3)(d) or 132(4) of the PPSA; and
      ii. sections 142 and 143 of the PPSA are excluded;
   b. for the purposes of section 115(7) of the PPSA, IPL need not comply with sections 132 and 137(3);
   c. the Customer waives its right to receive from IPL any notice required under the PPSA (including a notice of a verification statement); and
   d. if the PPSA is amended to permit the parties to agree not to comply with or to exclude other provisions of the PPSA, IPL may notify the Customer that any of these provisions is excluded, or that IPL need not comply with any of these provisions.

This does not affect any rights a person has or would have other than by reason of the PPSA and applies despite any other clause in these Terms and Conditions.

49. Whenever IPL requests Customer to do anything:
   a. to ensure these Terms and Conditions (or any PPS Security Interest in the Collateral) is fully effective, enforceable and perfected with the contemplated priority;
   b. for more satisfactorily assuring or securing to IPL the property the subject of any such security interest in a manner consistent with these Terms and Conditions; or
   c. for aiding the exercise of any power in this Terms and Conditions,
   the Customer shall do it promptly at its own cost. This may include obtaining consents, signing documents, getting documents completed and signed and supplying information, delivering documents, or otherwise giving possession or control with respect to any property the subject of any security interest. Notwithstanding the above, the Customer agrees and authorises IPL to do anything required within its power with respect to the matters contemplated by this clause.

50. If the Customer is or could be a secured party in respect of any PPS Security Interest in the Collateral, the Customer must implement, maintain and comply with procedures (which are required by IPL, or which are prudent for a person conducting a similar business) to identify and perfect those PPS Security Interests. These include procedures to ensure that those PPS Security Interests are continuously perfected, including all steps necessary:
   a. for the Customer to obtain the highest priority possible in respect of the PPS Security Interest (such as perfecting a purchase money security interest or perfecting a PPS Security Interest by control); and
b. to minimise the risk of a third party acquiring an interest free of the PPS Security Interest.

51. The Customer and IPL agree not to disclose information of the kind mentioned in section 275(1), other than:
   a. in confidence to its officers, employees or professional advisers on a need to know basis;
   b. in confidence with the other’s consent (such consent not to be unreasonably withheld or delayed); or
   c. as required by any law (other than section 275(1) of the PPSA), regulatory authority or any stock exchange, including circumstances required by sections 275(7)(b) to (e) of the PPSA. The Customer agrees not to make any request of IPL under section 275 of the PPSA.

End-user complaints

52. The Customer must promptly and fully report to IPL any complaints it receives from end users concerning the Products and the Customer must cooperate with IPL in handling such complaints.

Compliance and fitness of Products

53. It is the Customer’s responsibility to comply with all laws and requirements of any regulatory authority applicable to the Customer’s business, in particular the Privacy Act 1988 (Cth), and all those laws and regulatory requirements relating to the environment, health, safety, storage, handling and sale of Products and formulation and sale of any blends using any Products supplied by IPL under these Terms and Conditions.

54. The Customer must comply with any processes, material safety data sheets (or similar documents), instructions or reasonable directions of IPL issued in connection with the Products (including any blends).

55. The Customer must not use or re-sell the Products for use in an application or purpose other than those applications or purposes for which IPL recommends the Products, as set out in IPL’s sales and promotional material and material safety data sheets (or similar documents).

56. The Customer acknowledges that it alone is responsible for determining the fitness of the Products for the purpose in which the end user intends to use them.

Packaging

57. It is the Customer’s responsibility to return empty returnable containers (including bulk bags, ISO tanks, bulk bins and tanktainers) to the location from which they were supplied or location nominated by IPL. At all times bulk containers supplied by IPL will remain the property of IPL and must not be used for any commodity other than the particular IPL Product contained in the bulk containers at the time of despatch.

58. The period of use for bulk containers will be such reasonable time as determined by IPL, having regard to the circumstances in which the bulk containers are supplied. The Customer will pay rental charges as determined by IPL from time to time on all containers which are not returned within the time determined by IPL pursuant to this clause.

59. The Customer will be liable for bulk containers not returned in the same condition as they were supplied (fair wear and tear excepted), or not returned at all, and will be charged replacement value or repair cost, whichever is applicable.

Restriction on sale

60. The Customer must not, without IPL’s written approval:
   a. place any Order; or
   b. sell any Products,
   where it is aware, or it could reasonably be expected that it would be aware, that the end user proposes to re-sell or re-supply the Products.

Right to vary Products

61. IPL may, at any time:
   a. vary the Products by notifying the Customer that particular Products may no longer be sold by the Customer; or
   b. vary the Products by notifying the Customer that new products can be sold by the Customer.

62. IPL will notify the Customer of any variation to the Products by issuing a revised Price List.

Confidentiality

63. The Customer must not, except in confidence to the Customer’s officers, employees or professional advisors (on a need to know basis), disclose to any other person:
   a. any confidential information in relation to the Products;
   b. any confidential information in relation to IPL’s affairs or business or method of carrying on business;
   c. details of any agreement for the supply of Products or Services or any Purchase Contract.

Indemnity

64. The Customer must indemnify and keep indemnified IPL and each of its officers, employees and agents (for each of whom IPL holds the benefit of this indemnity upon trust) against any Loss which any such person may incur or be subjected to in respect of or arising from:
   a. the negligence, wrongful act or omission, breach of statutory duty or wilful default of the Customer or its officers, employees, agents or contractors;
b. any injury to or death of any person or any
damage to or loss of property connected with the
conduct, operations or performance of the
business of the Customer;
c. transport, storage, blending, repackaging, re-
bagging, spreading or other handling of the
Products by the Customer;
d. misuse of Products by the Customer;
e. warranties or representations made by the
Customer in relation to the Products; or
f. any breach of these Terms and Conditions by
the Customer.

Limitation of Liability

65. Except for the warranties expressly made in these
Terms and Conditions, all conditions, warranties,
undertakings or representations, express or implied,
 arising by statute, general law or otherwise are
expressly excluded by IPL to the extent permitted by
law.
66. The liability of IPL to the Customer or any third
party for any Loss relating to the Products is limited (to the
full extent permitted by law) to the lesser of:
   a. replacing the Products, the subject of the Loss; or
   b. the cost of replacing the Products, the subject of
      the Loss.
67. In the case of the provision of any Services, the
liability of IPL is limited (to the full extent permitted by
law) to the lesser of:
   a. the re-supply of the relevant Service, the subject
      of the Loss; or
   b. the payment of the cost of supply of the relevant
      Service.
68. For the avoidance of doubt, clauses 66 and 67 do not
relate to IPL’s liability (if any) to the Customer for
breach of IPL’s obligations to make Product available
in accordance with clause 13(c). IPL’s liability (if any)
for such breach is limited to crediting the amount of
the Supply Shortfall Fee to the Customer’s account
with IPL.
69. Nothing in these Terms and Conditions is intended to
exclude, restrict or modify the operation of section 274
of the Australian Consumer Law (Schedule 2 of
the Competition and Consumer Act 2010 (Cth)).
70. IPL is not liable to the Customer or any third party for
any exemplary, special, indirect, incidental or
consequential loss or damage or any actual or
prospective lost revenue or profits.

Change in control

72. The Customer must promptly notify IPL in writing of
any change to the management, control or ownership
of the Customer.

Set-off

73. Notwithstanding anything else in these Terms and
Conditions, IPL may set-off against payments due to
the Customer against any amounts that the Customer
owes to IPL.

Expenses incurred by Customer

74. No claims for, or deductions in respect of, expenses
incurred by the Customer in the performance of its
functions and duties under these Terms and
Conditions will be made or allowed except with the
prior consent of IPL.

Waiver

75. The failure of a party at any time to require
performance of any obligation under these Terms and
Conditions is not a waiver of that party’s right to claim
damages for breach of that obligation or at any other
time, to require performance of that or any other
obligation under these Terms and Conditions, unless
written notice to that effect is given.

General Lien

76. In addition to any right of lien which IPL may be
entitled to at law, IPL will be entitled to exercise a
general lien over all items in its possession belonging
to the Customer, until the Customer has paid in full for
all Products and Services supplied by IPL to the
Customer. After giving reasonable notice to the
Customer, IPL may in its sole discretion sell any item
that is subject to the lien, and after discharging in full
any amounts owing to IPL, will pay any surplus
proceeds to the Customer.

Governing law

77. These Terms and Conditions are governed by the
laws of Victoria. Each party submits to the non-
exclusive jurisdiction of the Courts of Victoria.

Severance

78. Each provision of these Terms and Conditions is
deemed to be separate and severable from the other
provisions. To the extent any provision is invalid or
unenforceable in any jurisdiction, this will not:
   a. invalidate the remaining provisions of these
      Terms and Conditions in that jurisdiction; or
   b. affect the validity or enforceability of that
      provision in any other jurisdiction.

Notice

79. Any notice, demand, consent, approval, authorisation
or other communication (Notice) contemplated by, or
given or made under, these Terms and Conditions
must be in writing and signed by a person duly
authorised by the person giving the Notice. Notices
must either be delivered to the intended recipient by
prepaid post or by hand, fax or email to the address, fax number or email address provided by the intended recipient for that purpose.

**GST and Other Taxes**

80. If GST is payable on a Taxable Supply made under, by reference to or in connection with these Terms and Conditions, the party providing the Consideration for that Taxable Supply must also pay the GST Amount as additional Consideration. This clause does not apply to the extent that the Consideration for the Taxable Supply is expressly stated to be GST inclusive. The GST Amount must be paid at the same time and in the same manner as the GST-exclusive Consideration is otherwise to be paid or provided.

81. Any reference in the calculation of an amount for a cost, expense or other liability incurred by a party, must exclude the amount of any Input Tax Credit entitlement of that party in relation to the relevant cost, expense or other liability.

82. Any reference in these Terms and Conditions to value, sales, revenue or a similar amount (Revenue), is a reference to that Revenue exclusive of GST.

83. Any reference in these Terms and Conditions (other than in the calculation of Consideration) to cost, expense or other similar amount (Cost) is a reference to that Cost exclusive of GST.

84. All stamp duty (including fines, penalties and interest) payable on or in connection with these Terms and Conditions and any instrument executed under or any transaction evidenced by these Terms and Conditions must be borne by the Customer.

**Authority**

85. The Customer represents and warrants that it has taken all necessary action to authorise entry into, delivery of and compliance with its obligations with these Terms and Conditions, and in doing so will not contravene any law or directive from an Authority or, if applicable, its constituent documents.

86. Where a party enters into these Terms and Conditions as trustee of a trust, that party warrants that at the date of entry into these Terms and Conditions:

   a. all the powers and discretions conferred by the deed establishing the trust are capable of being validly exercised by the party as trustee and have not been varied or revoked and the trust is a valid and subsisting trust;

   b. the party is the sole trustee of the trust and has the power under the terms of the deed establishing the trust to enter into and be bound by these Terms and Conditions on behalf of the trust and that these Terms and Conditions are being entered into as part of the due and proper administration of the trust and for the benefit of the beneficiaries of the trust;

   c. no action has been taken or is proposed to be taken to remove it as trustee of the trust; and
d. no restriction on the party’s right of indemnity out of or lien over the trust's assets exists or will be created or permitted to exist and that right will have priority over the right of the beneficiaries to the trust’s assets.

87. Where a party enters into these Terms and Conditions as a trustee it is bound both personally and in its capacity as a trustee.

**Defined Terms**

The following definitions apply unless the context requires otherwise:

**Authority** means any national, state, local, regional, territorial or municipal government, ministry, governmental department, commission, board, bureau, agency, instrumentality, executive, legislative, judicial or administrative body.

**Contract Period** means the period of time set out in the Quote Confirmation during which the Customer and IPL must satisfy their obligations in accordance with clause 13.

**Contract Volume** means the volume of Product set out in the Quote Confirmation.

**Consideration, GST and GST Group** have the meaning given by the GST Law.

**Customer** means any party that acquires Products and/or Services from IPL or proposes to acquire Products and/or Services from IPL, and includes IPF Customers and IPF Dealers, as appropriate.

**Despatch Volume Shortfall** means, in relation to a Purchase Contract, the volume of Product (other than blends of Products) equal to:

\[
90\% \text{ of the Contract Volume less the volume of Product actually despatched to the Customer in the relevant Contract Period.}
\]

**Due Date** has the meaning given to that term in clause 27.

**Force Majeure** means an event or failure to act which is beyond the control of IPL and includes:

a. an act of God (other than adverse weather);

b. cyclones, fire, flood, plague or other epidemic;

c. damage to, destruction or inoperability of, breakages or accidents to plant, equipment or machinery;

d. act of a Government, acts of war (whether declared or not declared or a war like situation), acts of public enemies, terrorist acts, riots, civil commotions, sabotage, quarantine, restriction, explosion or embargo; and

e. law, order, rule, regulation, act, restraint, omission, direction or failure to act of any Authority;

f. inability to obtain or failure to obtain any necessary approvals, consents, permits or licences from any Authority;
g. any situation giving rise to an event of force majeure under a contract for:
   i. the purchase of the Product by IPL or a related company of IPL; or
   ii. the transport of the Product by or on behalf of IPL or a related company of IPL.

**GST Amount** means in relation to a Taxable Supply the amount of GST payable in respect of that Taxable Supply.

**GST Law** has the meaning given by the *A New Tax System (Goods and Services Tax) Act 1999* (Cth), or, if that Act does not exist, means any Act imposing or relating to the imposition or administration of a goods and services tax in Australia and any regulation made under that Act.

**Input Tax Credit** has the meaning given by the GST Law and a reference to an Input Tax Credit entitlement of a party includes an Input Tax Credit for an acquisition made by that party but to which another member of the same GST Group is entitled under the GST Law.

**Intellectual Property Rights** has the meaning given to that term in clause 44(a).

**IPF Customer** means any party that acquires Products and/or Services from the IPF or the fertiliser business owned by IPL or proposes to acquire Products and/or Services from IPF or the fertiliser business owned by IPL.

**IPF Dealer** means a Customer who purchases Products pursuant to the terms of a Business Partner Agreement.

**Loss** includes any damage, loss, cost, liability, charge, expense, diminution in value or deficiency of any kind or character.

**Non Compliance Fee** is calculated as 15% of the Price multiplied by the Despatch Volume Shortfall.

**Order** means a Purchase Order or Standard Order, as appropriate.

**PPS Security Interest** means a security interest that is subject to the PPSA.

**PPSA** means the *Personal Property Securities Act 2009* (Cth).

**Price** means:
   a. the net price listed on the Price List applicable as at the date of despatch or as otherwise notified to the Customer by IPL;
   b. the price set out in the Quote Confirmation or the price determined using the calculation set out in the Quote Confirmation; or
   c. the price nominated by IPL from time to time for the purposes of a promotion, including in each case, for the avoidance of doubt, any GST Amount payable.

**Price List** means the price list issued by IPL from time to time for the locality in which the Customer's business is located.

**Proceeds** has the same meaning as in section 31 of the PPSA.

**Products** means goods, services, products and materials supplied by IPL.

**Purchase Contract** means the agreement formed between IPL and a Customer following the Customer’s acceptance of the Quote Confirmation.

**Purchase Order** means an Order submitted by the Customer under and in accordance with a Purchase Contract.

**Quote Confirmation** means an offer to the Customer by IPL to make a volume of Product available to the Customer at the Price during the Contract Period.

**Services** means any services offered in connection with the Products, including, without limitation, those services listed on the Price List.

**Standard Order** means an order submitted by the Customer for Products at the Price listed on the current Price List.

**Supply Shortfall Fee** is calculated as 15% of the Price multiplied by the Supply Volume Shortfall.

**Supply Volume Shortfall** means, in relation to a Purchase Contract, that volume of Product equal to:
   90% of the Contract Volume
   less
   the volume of Product actually made available to the Customer in the relevant Contract Period.

**Taxable Supply** has the meaning given by the GST Law excluding the reference to section 84-5 of the *A New Tax System (Goods and Services Tax) Act 1999* (Cth).